

PRIVACY POLICY

Welcome to Plainshare!

Plainshare values your privacy and the protection of your personal data. This privacy policy describes what information we collect from you, how we collect it, how we use it, how we obtain your consent, how long we keep it in our databases and, if necessary, with whom we share it.

By using the platform, you are accepting the practices described in this privacy policy. Use of the platform and services is also subject to our terms and conditions.

This privacy policy may change from time to time. Your continued use of the platform and services after we make changes is deemed to be acceptance of those changes, so please check the policy periodically for updates. This privacy policy has been prepared and is maintained in accordance with all applicable national and international laws and regulations and, in particular, with the General Data Protection Regulation (GDPR - European regulation).

1. GENERAL INFORMATION

The personal data of the users that are collected and processed through:

- **Plainshare App (Android and iOS version - Available on Google Play and App store)**
- <https://www.plainshare.com>

Will be under responsibility and in charge of:

- **Plainshare.**

Plainshare.contact@gmail.com

(Hereinafter referred to as "Plainshare").

2. TYPES OF INFORMATION GATHERED

The information we collect from our users helps to personalize and continually improve the user experience on the platform. Here are the types of information we gather:

Information You Give Us. You provide information when you search, read, listen to and view content on the platform, register as a user, post a request or offer, accept an offer or request, use the functionalities within the platform, purchase tokens and/or communicate with us through our contact information or via our contact forms. As a result of those actions, you might supply us with the following information:

- First and last name
- Date of birth
- Email address
- Phone number

- Address
- Payment information
- User content
- Any additional information relating to you that you provide to us directly or indirectly through our platform or website.

Plainshare will not collect any personally identifiable information about you, unless you provide it.

Information Collected Automatically: By accessing, registering and using the platform you automatically provide us with the following information:

- The device and usage information you use to access the platform.
- Your IP addresses
- Device characteristics
- Operating system
- Referring URLs
- Your location
- What parts of the platform you use and how often.

If you access the platform through a mobile phone, we will collect the following information:

- Mobile device ID
- Model and manufacturer
- Operating system
- Version information
- IP address

Payment information: Your credit/debit card details or payment information will be processed by Stripe and iDEAL (payment processors available on the platform), who will treat and keep your data securely and for the sole purpose of processing transactions within the platform. Plainshare reserves the right to contract any payment platform available on the market, which treats your data for the sole purpose of processing transactions within the platform. In the case of payment by letter of credit, the information will be processed by the respective bank.

Please refer to the privacy policy of Stripe and iDEAL here:

- <https://stripe.com/gb/privacy>
- <https://www.ideal.nl/en/disclaimer-privacy-statement/>

Location: We store real-time information about the location of users registered in the application when they use the services available on the platform, accessing the GPS function built into the mobile devices of each user and through third-party services such as Google Maps. This information is stored to facilitate the correct use of the application and provide specific services based on the user's location. This information is used for the time necessary to provide the services and is stored in the history of each user. However, this information does not identify or individualize the person, it is completely anonymous. The user can request the removal of such information but certain functionalities of the application would not be available. Location information collected through the platform will be treated in accordance with this privacy policy.

GOOGLE Analytics. We use Google Analytics provided by Google, Inc., USA (“Google”). These tool and technologies collect and analyze certain types of information, including IP addresses, device and software identifiers, referring and exit URLs, feature use metrics and statistics, media access control address (MAC Address), mobile unique device identifiers, and other similar information. The information generated by Google Analytics (including your IP address) may be transmitted to and stored by Google on servers in the United States. We use the GOOGLE Analytics collection of data to enhance the platform and improve our service.

Please consult Google's privacy policy here:

- <https://policies.google.com/privacy>

Facebook Pixel: Our platform uses the Facebook Pixel. Through the Facebook Pixel we can collect user information for different purposes. We use the Facebook Pixel for the following purposes:

- Collect statistics about our website (for example, the number of users who visited a page).
- Collect information about how you interact with our website (for example, whether you opened or followed links contained in them).
- Personalize online services and marketing communications.
- Tailor advertisements to users and optimize advertising campaigns.

The information collected through the Facebook Pixel will be collected and stored by Facebook and will be treated in accordance with its privacy policy. The information we collect through the Facebook Pixel does not personally identify the user and will never be used for purposes other than those contained in this privacy policy and Facebook's privacy policy.

Please consult Facebook's privacy policy here:

- <https://www.facebook.com/privacy/explanation>

Social Media: On our platform and website you will find links and functions linked to different social media, where you can share your information.

It is advisable to consult the privacy and data protection policy of each social media used on our platform and website.

- Facebook: <https://www.facebook.com/privacy/explanation>
- Instagram: <http://instagram.com/about/legal/privacy/>
- LinkedIn: <https://www.linkedin.com/legal/privacy-policy?>

3. HOW LONG WE KEEP YOUR DATA

Personal data will be kept for the time necessary for the provision of the platform and services. Plainshare may be allowed to retain personal data for a longer period whenever the user has given consent to such processing, as long as such consent is not withdrawn. Furthermore, Plainshare may be obliged to retain personal data for a longer period whenever required to do so for the performance of a legal obligation or upon order of an authority. Once the retention

period expires, personal data shall be deleted. Therefore, the right to access, the right to erasure, the right to rectification and the right to data portability cannot be enforced after expiration of the retention period.

4. HOW WE USE YOUR INFORMATION.

In general, we use the information we collect primarily to provide, maintain, protect and improve our current platform and services. We use personal information collected through our platform as described below:

- Identify you as a user in our system.
- Provide the App (Available on Google Play and App store).
- User registration.
- Process payments (tokens).
- Send letters of credit.
- Publish user offers and requests.
- Publish user content.
- Facilitate communication between users.
- Provide feedback system.
- Understand and enhance your experience using our services.
- Respond to your comments or questions through our support team.
- Send you related information, including confirmations, invoices, technical notices, updates, security alerts and support and administrative messages.
- Communicate with you about upcoming events, offers and news about content and services offered by Plainshare and our selected partners.
- Marketing purposes of Plainshare.
- Contact potential investors.
- Link or combine your information with other information we get from third parties to help understand your needs and provide you with better service.
- Protect, investigate and deter against fraudulent, unauthorized or illegal activity.

5. HOW DO YOU GET MY CONSENT?

By registering as a user, posting an offer or request, accepting an offer or request, purchasing tokens, using the functionalities within the platform in general, communicating with us via the contact forms or our contact information and providing us with personal information to communicate with you, you consent to our collection, storage and use of your information on the terms contained in this privacy policy. You may withdraw your consent by sending us your request via the contact information. You may withdraw your consent by sending us your request via the contact information or the contact page.

6. HOW WE SHARE INFORMATION

Information about our customers is an important part of our business, and we are not in the business of selling it to others. We share customer information only as described below.

Third-Party Service Providers. We use the services of third parties to perform certain functions on the platform. For example, process payments (Stripe), create the platform and host the platform, send email, provide chat functionalities in the App, provide location and navigation functionalities, analyze data (Google Analytics), create ads (Facebook, Google), provide marketing services and provide search results.

These third-party services and tools may have access to personal information needed to perform their functions, but may not use that information for other purposes. Information shared with these third-party services will be treated and stored in accordance with their respective privacy policies and our privacy policy.

Business Transfers. In the event that Plainshare creates, merges with, or is acquired by another entity, your information will most likely be transferred. Plainshare will email you or place a prominent notice on our Platform before your information becomes subject to another privacy policy.

Protection of Plainshare and others. We release personal information when we believe release is appropriate to comply with the law, enforce or apply our Terms and conditions and other agreements, or protect the rights, property, or safety of Plainshare, our users or others. This includes exchanging information with other companies and organizations for fraud protection and credit risk reduction.

With Your Consent. Other than as set out above, you will receive notice when personally identifiable information about you might go to third parties, and you will have an opportunity to choose not to share the information.

Anonymous Information. Plainshare uses the anonymous browsing information collected automatically by our servers primarily to help us administer and improve the Platform. We may also use aggregated anonymous information to provide information about the Platform to potential business partners and other unaffiliated entities. This information is not personally identifiable.

Email Address. The email address that you supply to us for purposes of receiving our email communications will never be rented or sold to a third party.

7. PROTECTING YOUR INFORMATION

We work to protect the security of your information during transmission by using Secure Sockets Layer (SSL) software, which encrypts information you provide through the website. If transactions are processed on the website, transaction information is transmitted to and from the website in encrypted form using industry standard SSL connections to help protect such information from interception. We restrict authorized access to your personal information to those persons who have a legitimate purpose to know that information and to those persons you have authorized to have access to that information. Plainshare follows generally accepted industry standards to protect the personal information submitted to us, both during

transmission and once Plainshare receives it. No method of transmission over the Internet, or method of electronic storage, is 100% secure. Therefore, while Plainshare strives to use commercially acceptable means to protect your personal information, we cannot guarantee its absolute security. We will not sell, distribute, or lease your personal information to third parties unless we have your permission or are required by law to do so.

8. RIGHTS

Users who provide information through our platform, as data subjects and data owners, have the right to access, rectify, download or delete their information, as well as to restrict and object to certain processing of their information. While some of these rights apply generally, others apply only in certain limited circumstances. We describe these rights below:

- **Access and portability:** to access and know what information is stored in our servers, you can send us your request through our contact information.
- **Rectify, Restrict, Limit and Delete:** You can also rectify, restrict, limit or delete much of your information.
- **Right to be informed:** Users of our platform will be informed, upon request, about what data we collect, how it is used, how long it is retained and whether it is shared with third parties.
- **Object:** When we process your information based on our legitimate interests as explained above, or in the public interest, you may object to this processing in certain circumstances. In such cases, we will stop processing your information unless we have compelling legitimate reasons to continue processing it or where it is necessary for legal reasons.
- **Revoke consent:** Where you have previously given your consent, such as to allow us to process and store your personal information, you have the right to revoke your consent to the processing and storage of your information at any time. For example, you may withdraw your consent by updating your settings. In certain cases, we may continue to process your information after you have withdrawn your consent if we have a legal basis for doing so or if your withdrawal of consent was limited to certain processing activities.
- **Complaint:** If you wish to file a complaint about our use of your information (and without prejudice to any other rights you may have), you have the right to do so with your local supervisory authority. Users can exercise all these rights by contacting us through the contact information or the contact page.
- **Rights related to automated decision-making, including profiling:** platform users may request that we provide a copy of the automated processing activities we conduct if they believe that data is being unlawfully processed.

Users or owners of the personal information they provide through the platform may exercise these rights over their personal information at any time and without any limitation by sending us their request through our contact information.

9. CHILDREN'S ONLINE PRIVACY PROTECTION

We are in compliance with the requirements of the personal data protection regulations of the General Data Protection Regulation (GDPR - European regulation), regarding the protection of the personal data of minors. We do not collect any information from anyone under 13 years of age. Our platform and services are all directed to people who are at least 13 years old or older. If you become aware that your child has provided us with personal information, please contact us. If we become aware that a child has provided us with personal information, we will take steps to delete that information, terminate that person's account, and restrict access to that person.

10. EDITING AND DELETING INFORMATION

If you believe that any information, we are holding on you is incorrect or incomplete, please write to or email us as soon as possible. We will promptly correct any information found to be incorrect. You can change, modify, rectify and delete your Information at any time, please contact us through the contact information. To opt-out of Plainshare email, follow the instructions included in the email. Your request should be processed within 48 hours.

11. THIRD PARTIES

Except as otherwise expressly included in this privacy policy, this document addresses only the use and disclosure of information Plainshare collects from you. If you disclose your information to others, whether other users or suppliers on Plainshare, different rules may apply to their use or disclosure of the information you disclose to them. Plainshare does not control the privacy policies of third parties, and you are subject to the privacy policies of those third parties where applicable. Plainshare is not responsible for the privacy or security practices of other platforms on the Internet, even those linked to or from the Plainshare platform or website. Plainshare encourages you to ask questions before you disclose your personal information to others.

12. CONTACT US

If you have questions or concerns about this privacy policy and the handling and security of your data, please contact us through our contact page or via the contact information below:

Plainshare.

Plainshare.contact@gmail.com